WFF 2011 Safety Awareness Campaign

Wil Harkins
Deputy Chief Safety and Mission Assurance

Safety Reporting

NASA Safety/Hazard Reporting Hierarchy

1 Report to Supervisor

Tell your supervisor you reported a safety/health concern and it was not resolved.

If this doesn't work, elevate your concern.

2 Report to Center

Report your concern and the lack of resolution.

- First, through the local safety reporting systems.
- Then, to your Center or Component Facility Safety/Health Official(s).
- Next, to your Center Director or Manager.
- Finally, to your local NASA Ombuds representative.

If your concern is not resolved at the Center level, elevate your concern to NASA Headquarters.

3 Report to HQ

Report your concern and the lack of resolution.

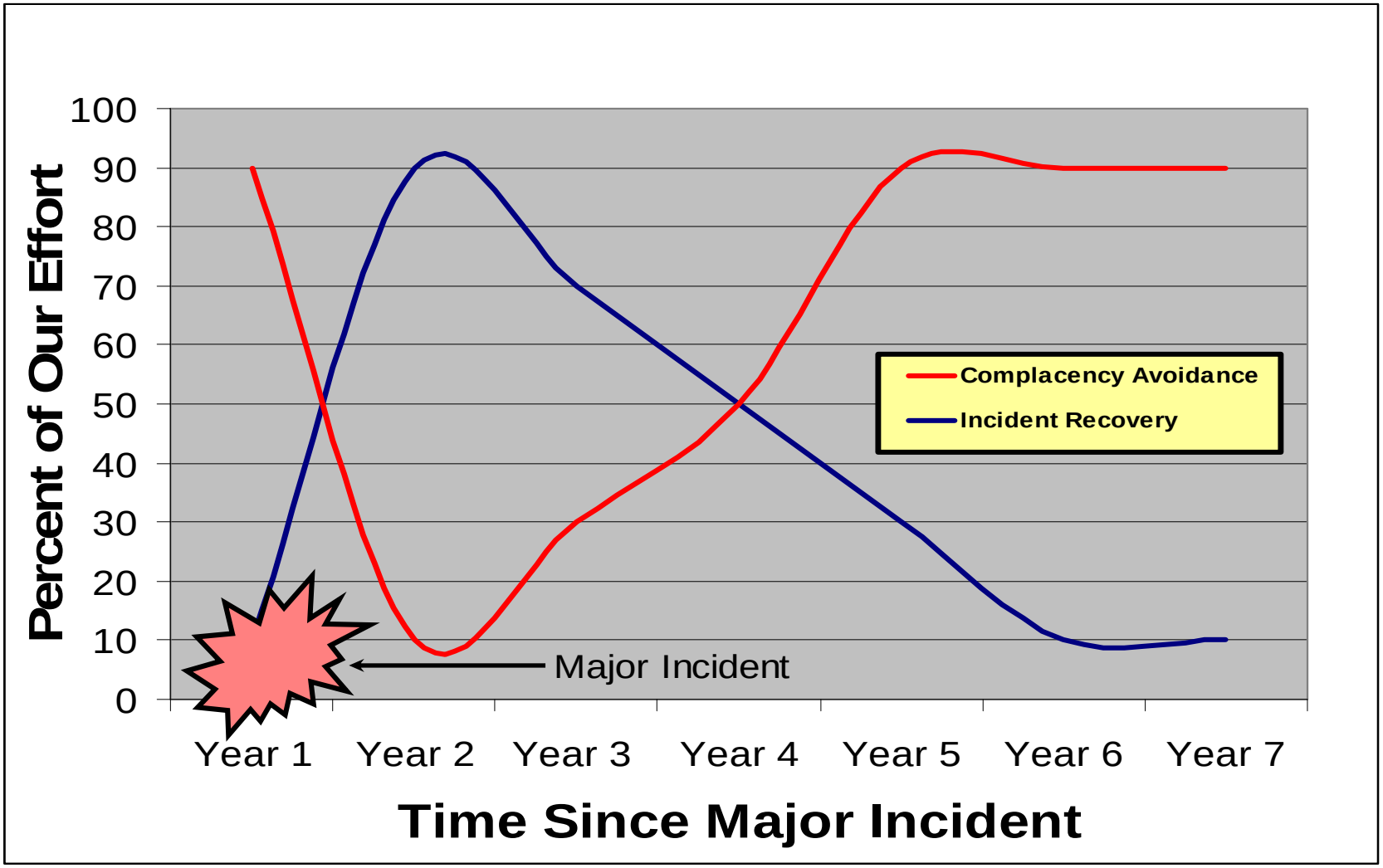
- For unhealthful conditions, to the Chief Health and Medical Officer who is NASA's Designated Agency Safety and Health Official.
- For unsafe conditions, to the Chief Safety and Mission Assurance Officer.

If your concern is still not resolved, use the NSRS.

4 Report to NSRS

Report your concerns anonymously through the NASA Safety Reporting System (NSRS).

NSRS reports are guaranteed to receive prompt attention by the appropriate level of management.

Note: The NSRS should not be used to report an emergency requiring immediate response. Use your local safety reporting procedures to report emergencies.

The Two Modes of Mishap Prevention